Independent Healthcare Providers Network

"IHPN Commercial Associates are an important part of our vibrant independent healthcare community.

This year we wanted to make it even easier for our members to identify and connect with IHPN Commercial Associates.

That's why I'm delighted to introduce our first Commercial Associate showcase. It sets out the great products and services on offer to IHPN members to support them deliver great care and successful commercial outcomes.

We hope that this new showcase document will help to generate new connections and relationships as independent healthcare goes from strength to strength."

Independent Healthcare Providers Network David Hare Chief Executive IHPN



UK ASSOCIATION OF THE YEAR

AA Euro Healthcare

AA Euro Healthcare falls under the umbrella of AA Euro Recruitment (UK) Ltd. Our agency provides strategic and consultative partnerships with healthcare services across the UK & Northern Ireland. Our main aim is to support and assist the Healthcare Sector with workforce planning and respond to any emergency staff shortages that are, unfortunately unplanned.

Our dedicated Healthcare Team ensure that our agency adheres to the practices and regulations governing the Healthcare Recruitment Sector in the UK & NI.Our Training & Compliance Manager ensures our Temporary Employees are fully and continuously compliant with these standards and practices offering piece of mind to our clients across this Sector.

In addition to our Temporary Recruitment, we also offer Permanent Recruitment Solution. Our Team have over 20 years of experience in this Sector and, understand the challenges our clients face, offering a consultative partnership to ensure the best hires for their services.

We recently launched a variety of CPD Certified Training courses designed to help healthcare professionals develop their skills, stay up-to date with the latest best practices, and enhance their patient care.







Daniel Marie Healthcare & Client Relationship Manager UK <u>dan@aaeuro.com</u>



Joanne Moody Operations Director – Healthcare Division joanne@aaeuro.com

ApollolQ

ApolloIQ is a healthcare technology company specializing in intelligent automation solutions for the healthcare sector. While our primary focus has been on NHS primary care, we recognize the unique needs and opportunities within the independent healthcare sector.

Our expertise in streamlining administrative processes and enhancing operational efficiency can be tailored to support independent healthcare providers in delivering high-quality, patient-centered care. We understand the diverse landscape of healthcare provision in the UK, including the vital role played by independent providers in offering choice and driving innovation.

Our solutions can be adapted to complement the agile and responsive nature of independent healthcare, particularly in areas such as patient registrations and referrals. By leveraging our technology, independent providers can potentially reduce administrative burdens, improve resource allocation, and focus more on delivering exceptional patient experiences.

At ApolloIQ, we're committed to supporting the entire healthcare ecosystem. We believe our innovative approach to automation can contribute to the independent sector's goals of expanding patient choice, reducing waiting times, and driving quality improvements across the healthcare landscape.

Independent Healthcare Providers Network



Razvan Valcu CEO <u>razvan.valcu@apolloiq.co.uk</u>



Vlad Repede COO vlad.repede@apolloiq.co.uk

BA Healthcare

BA Healthcare is the sector leading choice for international personnel.

For almost 25 years, we have been placing globally experienced nurses, AHPs, care and support workers with major health and social care providers throughout the UK.

We partner with healthcare providers to build thriving workforces and support growth and diversification. We provide cost-effective, international personnel solutions at scale, with a comprehensive service that includes immigration support, robust candidate selection and preparation, pre-departure training and ongoing pastoral support.

We are a people business. We work primarily with people originally from The Philippines who are now living across Asia, supporting them and our clients through our offices in the UK, Malaysia, Hong Kong & the UAE. We work hard to get to know every single one and to understand and build close working relationships with our clients. That is why we have placed over 10,000 people and achieve peerless rates of retention.

International recruitment can be complex. Our job is to make it simple – good people in good jobs.



BA HEALTHCARE



Richard Canavan UK Managing Director <u>rsc@ba-healthcare.org</u>

Bevan Brittan

Bevan Brittan LLP is a multi-award winning UK Top 100 commercial law firm. We are the market leader in the delivery of legal and regulatory services to the independent health and care market.

We are ranked in the top tier for healthcare by both Chambers & Partners and The Legal 500, winners of the HealthInvestor Transactional Awards in 2020, 2021, 2022, and 2024 and the HealthInvestor Private Legal Advisor in 2022.

Our specialist healthcare team of more than 200 lawyers passionately and proactively advise 350+ health and social care providers, operators, developers, funders, investors and insurers on the full range of commercial, regulatory, workforce and immigration issues, as well as transactional matters, including investments, mergers and acquisitions, partnerships, joint ventures, and real estate and development transactions, across all of the major sub-markets of independent health and care, including:

- Independent healthcare (primary, acute, diagnostics, and mental health)
- Digital health, med tech and life sciences
- Adult social care (elderly and specialist residential, supported living and community services)
- Children's social care and specialist education
- Integrated retirement communities

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Bevan Brittan 🚺

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Jodie Sinclair Senior Partner and Head of Employment, Pensions, and Immigration Jodie.sinclair@bevanbritta n.com

Browne Jacobsen

We're Browne Jacobson.

The law firm for positive impact across business and society.

We are a UK and Ireland law firm with international reach. We have a team of specialist healthcare lawyers offering exceptional service to international health and social-care providers, commissioners and regulators.

Our experience in both the private and public healthcare sectors means we are a trusted advisor to over 100 NHS bodies and many independent providers and suppliers to the healthcare market as well as government bodies and health departments and new entrants to the UK health market.



brownejacobson...



Gerard Hanratty Head of Health and life sciences Gerard.Hanratty@brownej acobson.com



Clare Auty Partner Clare.Auty@brownejacobs on.com

Burges Salmon

Burges Salmon is the independent UK law firm which delivers the best mix of advice, service and value. Our leading healthcare lawyers comprises of a team of over 100 lawyers with in-depth expertise across all corners of the sector, advising independent healthcare providers on range of matters including:

- Regulated NHS procurement procedures (including the Provider Selection Regime)
- Patient choice and qualifying contract matters
- NHS and commercial contracts
- Dispute Resolution (including procurement disputes)
- Corporate M&A
- Competition law
- Real estate
- Regulatory
- Tech contracts and data protection
- Employment law.

We are proud to work with leading private hospitals, providers of ophthalmology, mental and specialist healthcare services, community healthcare providers, diagnostic imaging providers, patient transport services and digital healthcare providers, many of whom are IHPN members. We are trusted to help with everything from their everyday legal needs to their business-critical issues and all points in between.

Independent Healthcare Providers Network





Patrick Parkin Partner <u>Patrick.Parkin@burges-</u> <u>salmon.com</u>



Richard Binns Partner <u>Richard.Binns@burges-</u> salmon.com

Capsticks

Capsticks are leading legal advisers to the independent health and social care sectors. Our clients range from specialised SME's and start-up service providers, through to international investors, and world-renowned health organisations.

We help our clients to navigate through a challenging and changing market, supporting them to make the best decisions for their people, their business and the wider community.

Along with our commercial and regulatory expertise, what sets us apart is our unique knowledge of the healthcare market, the NHS and the long-standing relationships we hold. We know the sector from every angle and understand how private organisations can benefit from the opportunities this provides. Whether it be managing workforce strategies, due diligence, contract compliance or real estate rationalisation, Capsticks will keep you one step ahead and help to future proof your business.

Get in touch with our team to find out more.



Capsticks



Ian Cooper Head of Private Health and Social care ian.cooper@capsticks.com

Canon Medical

We aim to be the leader in visionary healthcare solutions that inspire. We create innovative value to enrich life through the collaborative pursuit of excellence enabled by our "Made for Life" philosophy. Canon Medical's "Made for Life" philosophy is a long-standing commitment towards our partners, patients, and you.

This focus on patients motivates us to work with all our customers and partners to meet common goals; finding new ways of developing intelligent products and solutions that meet global needs for enhanced clinical value and improved efficiency in healthcare solutions that are truly "Made for Life". Our mission is to collect, integrate, process, and deliver the information needed to provide patients with efficient, high-quality healthcare.

In addition to our corporate mission and vision, we integrate sustainability into our strategy by applying ESG pillars: Environment, Social and Governance. By doing so, we continue to embed sustainability into our corporate DNA, products and services, and our contribution to society as a whole.



CANON MEDICAL



Simon Taylor Independent Sector Manager simon.taylor@eu.medical.canon

Carnall Farrar

CF is a leading consultancy dedicated to making an enduring impact on health and healthcare. We work alongside leaders and frontline teams to improve health, transform healthcare, embed life science innovation and boost growth through investment. Our deep insights into health systems and the payor, and government landscape equips us to manage investment risks effectively and to understand the evolving dynamics of healthcare and national policy.

Our consultancy serves the entire healthcare sector, from providers of care to life science companies, health tech and sector suppliers. CF's multi-disciplinary team provides end-to-end services, spanning strategy, finance, performance, organisational improvement, data and digital. We also create optimal policy conditions for healthcare advancements through evidence-based thought leadership, taking a proactive stance on key issues.

CF collaborates with investors, executives and industry experts to support deal processes, growth strategies and value creation. Leveraging unmatched access to health data, CF precisely measures the impacts of regulatory shifts, spending changes, and emerging care models, ensuring informed decisions for service and solution providers.

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Commercial Associate showcase

CMS

CMS is a full-service law firm, with 84 offices in over 47 countries and 6,300+ lawyers worldwide. Our award-winning healthcare team has been advising providers for 25+ years, including many of IHPN's Members.

CMS is well-known for their innovative advice on a wide-range of healthcare matters from significant transactional advice to complex high value medical malpractice claims and inquests to regulatory advice, inward investment, NHS capital procurement, PFIs, PPPs and other healthcare outsourcing. This experience has given us an in-depth understanding of the unique challenges our healthcare clients face. Our advice is always specialist, tailored, commercial and pragmatic and our aim is to achieve the best and most efficient outcomes.

CMS are committed to driving development and growth in the sector. We horizon scan and look round corners for our clients to identify commercial opportunities and prepare for risks such as cyber incidents.





Candice Blackwood Partner and Co-Head Life **Sciences & Healthcare** candice.blackwood@cmscmno.com



Anna Walsh Partner anna.walsh@cmscmno.com

Commercial Associate showcase

CMS law.tax.future

Credentially

What We Do Transform the business process for healthcare organizations and recruiters to automate candidate onboarding, credentialling and continued compliance.

How We Do It Credentially is the healthcare industry's leading automated compliance and onboarding tool. We help organisations internationally to deliver exceptional care to patients by reducing the time clinicians and HR teams spend on paperwork and compliance.

Why We Do It To help employers and clinicians to spend less time on admin, easing their burden so they can spend more time taking care of patients and improve patient safety.

By 2030, each year we will: Add 10 Million hours of patient care to healthcare systems Credential 1 Million healthcare workers

If you've ever felt held back by an over-reliance on manual processes, we're here to empower you with smart, customisable automation. Save time, reduce risk and boost operational efficiency.

Independent Healthcare Providers Network

credentially



Dean Spencer Head of Business Development dean@credentially.io

Darwin Group

Darwin Group, the healthcare division at Portakabin, is a leading construction specialist with 18+ years' experience providing flexible building solutions to create an adaptable, future-proofed estate across the health and care sector.

Darwin Group and Portakabin have recently combined their strengths to deliver excellence in modern healthcare environments. Bringing the specialised healthcare knowledge of Darwin Group together with the reach and capacity of Portakabin will give providers an unrivalled choice. Together, this enhanced capability will mean more staff and patients have access to the outstanding facilities they deserve.

Darwin Group has access to the largest capacity of building solutions, available to deploy at pace. We work in partnership with health and care providers to create outstanding environments completely aligned with organisational needs. Whether your requirement is clinical or non-clinical, for immediate or long-term use, we can support both your team and organisational priorities with fast, adaptable, and sustainable solutions that will stand the test of time, enhancing staff experience and optimising patient care.

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DarwínGroup

Tony Nagra Partnerships Director <u>tnagra@darwingroup.co.uk</u>



Hayley Smith Divisional Marketing Director <u>hsmith@darwingroup.co.uk</u>

Healthcode

A leading provider of IT solutions for the private healthcare sector - bringing you innovative online solutions to change the way you work. For the better.

Leading technology

We've complete confidence in our position as the UK's official medical invoice clearing company for the sector and process over £4bn worth of medical invoices annually. Whether it's invoice clearing, our private practice register, practice management, secure information sharing or online appointment booking, we want to take the lead when it comes to the innovative application of technology.

Making connections

Being at the centre of the sector – supporting insurers, hospitals and practitioners - gives us a unique position. We constantly use our expertise and knowledge to develop solutions which connect businesses of all sizes.

It's all about standards

Security has always been a big priority for us - after all, your business depends on it. Not only do we maintain exceptional standards across the industry – we create them. We also apply data standards to every solution, ensuring interoperability across every tool and communication.

Independent Healthcare Providers Network

healthcode



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Parminder Kalsi Head of Marketing and **Communications** KalsiP@healthcode.co.uk

Howden

Insurance for healthcare organisations is what we specialise in. The sector is evolving and complex to navigate, which is why our team of experts provide tailored insurance solutions to all types and sizes of healthcare organisations.

We don't rest until we know that you have the right cover and support to help protect yourself, your business, staff and service users from any challenges, unique to your organisation.

Our service goes beyond by acting as your dedicated risk partner, offering expert risk and claims advocacy at every stage. We work closely with you to identify areas of concern and provide tailored risk management support and coverage advice, ensuring your healthcare organisation is well-protected and prepared for any challenges.

Our size, scale and specialist knowledge set us apart:

- £200m+ healthcare premium placed, giving us leverage to achieve competitive rates for you
- 100+ team members globally, dedicated to the healthcare sector
- 22,000+ clients in Health & Care

As a client of Howden, you will receive the guidance and support you need, when you need it. We look out for you, so you can look after others.

Independent Healthcare Providers Network

HOMDEN



Simon Gale **Divisional Director** simon.gale@howdengrou p.com



Peter Wickham **Divisional Director** pete.wickham@howdengr oup.com

ibex gale

ibex gale was founded by Poppy Jenkins and David Major to help organisations build exceptional workplace cultures where people can thrive. We do this by taking a people- centric approach that combines professional rigour with compassion and empathy.

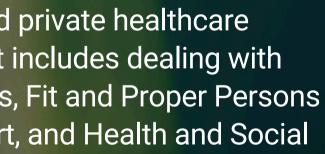
Our services include:

- Workplace Investigations
- Governance & Assurance
- Organisational Culture
- Conflict Resolution & Mediation
- Change Projects

Healthcare is our specialist sector and we have acted for over 100 NHS organisations and private healthcare companies. We provide specialist investigative, governance and regulatory expertise that includes dealing with complex complaints, whistleblowing, patient safety incidents, MHPS/UPSW investigations, Fit and Proper Persons Investigations, Governance Reviews, Patient Safety Culture Reviews, CQC Well-led Support, and Health and Social Care Due Diligence.

Our people include former employment and regulatory lawyers, people management professionals, culture specialists, psychologists, accredited mediators, as well as former barristers and police detectives. If you'd like to find out more, please visit our website <u>www.ibexgale.com</u>, or contact one of our team for a confidential discussion.

Independent Healthcare Providers Network





David Major CEO & Founder dmajor@ibexgale.com



Sarah Dobson Head of Governance sdobson@ibexgale.com

The Independent Sector Complaints Adjudication Service (ISCAS)

The Independent Sector Complaints Adjudication Service (ISCAS) is a UK Department for Health approved not-for-profit independent dispute resolution service for the Independent Healthcare Sector. Recognised by the CQC, HIW, HIS and RQIA, subscription to ISCAS provides subscribing organisations with the independent review of complaints that is required by the four UK nation regulators.

ISCAS subscribers can adopt the industry recognised ISCAS Code of Practice for standards in complaints handling which provides a roadmap for effective complaint handling and a final independent adjudication process for deadlocked complaints provided by expert ISCAS adjudicators.

Subscribers to ISCAS have access to:

- The adoption of the ISCAS Code
- · Providing patients with access to independent adjudication for deadlocked disputes
- Learning, feedback and support from ISCAS experts

Governance and stakeholder engagement are an important element of ISCAS's work and our Advisory Board chaired by Baroness Fiona Hodgson CBE comprises of stakeholders from subscribing businesses and patient representatives.

ISCAS is owned and operated by the Centre for Effective Dispute Resolution, one of Europe's largest dispute resolution charities.

For more information visit our website or contact us to learn more about subscription to ISCAS

Independent Healthcare Providers Network

INDEPENDENT SECTOR COMPLAINTS ADJUDICATION SERVICE

020 7536 6091 | info@iscas.org.uk | www.iscas.org.uk

LaingBuisson

LaingBuisson is the leading provider of market intelligence for the UK's independent health and social care sectors. As the trusted data source for the ONS, our research and insights have been indispensable to commissioners, providers, investors, and advisors for over 30 years.

Our unparalleled depth of knowledge and expertise provides clients with a 360-degree view of the independent healthcare market, empowering informed decision-making. Among our many independent healthcare-focused products and services are:

Healthcare Markets: The UK's only news publication exclusively dedicated to the independent healthcare sector. **Major Annual Events**: Signature events like the Private Acute Healthcare Conference, Private Healthcare Summit and LaingBuisson Awards.

Market Reports: Data and analysis covering every aspect of the sector, from provision to payor groups.
Patient Acquisition Services: Offered through our consumer-facing search portal, Go Private.
Bespoke Engagements: Tailored solutions designed to meet the unique needs of our clients.
Data Solutions: Healthsearch, brand new for 2024, provides real-time access to an extensive array of data on UK independent hospitals and clinics.

Explore our membership and subscription options or discuss customised collaborations directly with our expert team.





LaingBuisson

INTELLIGENCE + INSIGHT

Dan Robinson Head of Business & Client Relations <u>Dan.robinson@laingbuiss</u> on.com



Tim Read Director of Research & Content <u>Tim.read@laingbuisson.co</u> <u>m</u>

Medical Defence Union (MDU)

The MDU – the world's first medical defence organisation. We are dedicated to protecting the professional interests of healthcare professionals.

We provide access to indemnity for clinical negligence claims alongside expert medico-legal guidance. As a mutual, not-for-profit organisation owned by our members, we're proud to be run and staffed by doctors. We understand the challenges they face and we're also here to support our members throughout their careers by offering a host of professional services, including employment law advice, health and wellbeing support, and educational and training resources tailored to the evolving needs of healthcare professionals.

MDU Insurance Solutions

MDU Insurance Solutions is a coverholder at Lloyd's, providing tailored insurance solutions for healthcare organisations. Through our flagship product, MDUConnect, healthcare organisations can benefit from a bespoke Lloyd's of London insurance policy to assist when concerns arise about patient care, as well as accessing the same expert guidance, support and defence to help reduce risk upstream.

Independent Healthcare Providers Network



MDU



Caroline Fryar Professional Services Director <u>mdu@themdu.com</u>



David Casement Insurance Director

MedPro

We specialise in healthcare liability insurance and are committed to providing peace of mind, expertise and choice to the healthcare industry.

MedPro Group was founded in 1899 and was the first company to offer medical malpractice insurance in the US. Today, as market leaders, they protect over a quarter of a million US healthcare providers.

Outside of the US, MedPro extends this capability globally, leveraging Berkshire Hathaway resources and MedPro Group expertise. We are proud to serve the healthcare industry, and being dedicated to this market alone means we are experts in the field. This dedication and specialism mean we can be innovative and respond quickly to the market's changing needs. Our team includes underwriting, claims and risk professionals with decades of specialized medical liability experience.

UK insurance products are underwritten by Berkshire Hathaway International Insurance Limited trading as MedPro, with registered office 4th Floor, 8 Fenchurch Place, London, EC3M 4AJ, England and authorized by the Prudential Regulation Authority and regulated by the Financial Conduct Authority FRN 202967 and Prudential Regulation Authority; registered in England and Wales, Company Registration No. 3230337.

Independent Healthcare Providers Network



Strength, Defense, Solutions, Since 1899.



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Sam Flew Head of Communications samantha.flew@medpro.i nternational

Mills & Reeve

Mills & Reeve are passionate about health & care.

You need lawyers who share your vision and have exceptional, in-depth knowledge of every aspect of the sector. You want lawyers who understand the operational challenges, regulatory backdrop and sector specific issues. We are here to help you grow and overcome obstacles by providing practical and commercial advice. Mills & Reeve's clients benefit from introductions into our networks and learn from our thought leadership events.

Our work includes deals supporting strategic/platform or bolt-on acquisitions for UK and international clients, sale mandates, joint ventures and groundbreaking partnerships between the NHS and independent sector providers. Supporting our independent sector clients, our large multi-disciplinary team advises across a range of matters including corporate, commercial, competition, IP, regulatory, employment and immigration, healthtech, women's health and femtech and information governance. We act for an extraordinary number of clients in every legal specialism and in every part of the sector:

- Specialist care
- Mental health
- Children's care and SEN
- Dental
- MSK

As well as:

- Investors/PE houses
- Major health charities
- Banks



- Digital health
- Health tech
- Diagnostic
- Primary care

MILLS & REEVE

Achieve more. Together.



Jill Mason Partner and Head of Health & Care Jill.Mason@Mills-Reeve.com



Julian Smith Partner and Head of Independent Sector Health & Care and Healthcare M&A Julian.Smith@Mills-Reeve.com

MPS Partnerships

The Medical Protection Society has over 130 years of healthcare industry expertise. MPS Partnerships, as part of the MPS group, brings together services from within the group to provide protection and risk management solutions for independent healthcare organisations.

Our offering includes:

- Lloyd's backed corporate medical malpractice insurance
- tailored risk management solutions
- discretionary indemnity for groups of clinicians via MPS

We are experts in understanding the ethical, legal, financial and reputational challenges faced by healthcare providers across the world.

At MPS Partnerships, we take the time to get to know you properly to create tailored protection and risk management solutions based on your needs in a rapidly growing and evolving healthcare sector. MPS Partnerships is a trading name of The Medical Protection Society Limited, one of the largest medical defence organisations, with more than 300,000 members around the world.







Clive Westwood-Dunkley Corporate Relationship Manager <u>clive.westwood-</u> <u>dunkley@mpspartnerships.org</u>

NHS Shared Business Services

NHS Shared Business Services (NHS SBS) play a pivotal role in enhancing healthcare efficiency and improving patient pathways. Our corporate services drive innovation and streamline operations for commissioners facing the challenge of meeting NHSE elective recovery targets.

Our Elective Recovery Combined Framework Agreement Solution can support you to meet your elective recovery goals.

Here's how:

- Insourcing of Clinical Services leverages in-house expertise to enhance patient care by facilitating seamless collaboration between clinical teams to improve patient outcomes.
- Clinical Managed Services provides access to managed maintenance services for efficient operations. From equipment maintenance to facility management, we ensure smooth operations, allowing healthcare providers to focus on patient care.
- Reporting Services Teleradiology speeds up diagnosis with teleradiology services. Our advanced reporting solutions enable timely and accurate diagnoses, supporting efficient patient pathways.
- Artificial Intelligence (AI), Imaging, and Radiotherapy Equipment integrates cutting-edge technology, optimising resource utilisation and patient care.

Unlock additional resources and improve patient pathways via our range of 40+ framework agreements covering business services, construction and estates, digital and IT, and health.



Shared Business Services



Ian French **Principal Category** Manager ian.french5@nhs.net



Lynne Gray **Category Manager** lynne.gray7@nhs.net

Odgers Berndtson

Odgers Berndtson is the largest global executive search firm headquartered in the UK. With over 250 partners and their teams worldwide, our dedicated experts support organisations of all sizes to find leaders who make a real difference. We take pride in the impact of our work across multiple sectors, especially in healthcare, where change, innovation and leadership demands are constant.

Our clients include independent hospital groups, specialist clinics and diagnostics providers, health insurers, digital-health and telemedicine companies, as well as those in social care and specialist education. We assist with Board and senior executive hires for public companies, private equity firms, and founder-led businesses that are scaling towards profitability and value. This breadth of work, combined with the 70+ years' experience of our healthcare team, gives us a deep understanding of the challenges and opportunities facing independent healthcare organisations, operating within a nuanced market dominated by the NHS and leveraging a dynamic PMI and self-pay customer base.





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ODGERS BERNDTSON



Chris Hamilton Partner, Global Head of Life Sciences and Health Tech PracticeChris.hamilton@o dgersberndtson.com

OneAdvanced

For over two decades, OneAdvanced Health has proudly led the way in healthcare innovation, empowering NHS and independent healthcare organisations to deliver outstanding patient care. Our comprehensive suite has been designed by experts to streamline workflows, reduce costs, and enhance patient safety, ensuring health organisations can focus on what truly matters, providing exceptional care.

"Over 250 independent providers and more than 65% of NHS trusts rely on Docman Connect to securely and electronically send documents to GP practices' preferred clinical systems"

This service ensures documents are delivered within seconds and at a fraction of the cost of traditional postage.

Discover our integrated platform, designed to deliver tailored solutions that meet the unique needs of healthcare organisations:

- Clinical Management: Optimise clinical processes, improve patient outcomes, and enhance data-driven decision-making.
- Financial Management: Gain greater control over financial operations, streamline billing and coding, and improve revenue cycle management.
- Spend Management: Reduce costs and improve procurement efficiency through advanced spend management tools.
- Governance and Risk Management: Ensure compliance with regulatory requirements and mitigate risks with robust governance and risk management solutions.

Independent Healthcare Providers Network



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Nichola Morgan Senior Secondary Care Leader nichola.morgan@oneadvanced .com

Commercial Associate showcase

oneAdvanced

Pharmacierge

Pharmacierge is the UK's leading provider of private e-Prescribing and medication delivery solutions, designed to meet the unique needs of independent healthcare teams. Our pioneering cloud platform and intuitive mPrescribe® mobile app dovetail seamlessly with Electronic Health Records and Practice Management Systems. All our apps come pre-loaded with >15 years' experience working exclusively with private practices.

Clinicians surveyed say that Pharmacierge saves them 5-15 mins per e-prescription across their practice using our streamlined workflow. The technology is supported by a state-of-the-art 5,500 ft2 robotequipped dispensary located in heart of London's Harley Street. Over 4,500 independent practitioners across all medical specialties have benefited from using our service, which:

- Includes courier hand-delivery of medication to patients locally, nationally, and internationally
- Stocks and sources a vast range of medication not typically found outside of a hospital setting including refrigerated, controlled, and biologic medications.
- Enables administrator access for patient entry, status monitoring and preparation of prescriptions for authorisation, further reducing workload for doctors.

To engage a trusted pharmacy partner who will save your teams' time and improve your patients' experience, contact one of our team

Independent Healthcare Providers Network





Edward Ungar CEO & Co-Founder edward@pharmacierge.com



William Basing **Head of Practice Support** will@pharmacierge.com

Practicus

EXCEPTIONAL SENIOR TALENT AT PACE

We provide exceptional senior talent at pace. Healthcare never stands still and neither do we. Recruiting the right senior talent quickly is vital – not just to ensuring continuity of leadership, operational efficiency and staff morale and retention – but also to fostering innovation and improvement. With a network that has expanded over 20 years in healthcare and a reputation for providing 'the right leader, not just anyone', we are the foremost provider of exceptional senior talent in healthcare... and we do it at pace!

- Interim Managers
- · Executive Search
- · Senior Permanent Appointments
- · Contract Project and Programme Delivery



PRACTICUS



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Lloyd Kitchen Senior Consultant Independent Healthcare <u>lloyd.kitchen@practicus.c</u> <u>om</u>

Public Digital

We help health and care organisations redesign how they work and deliver services to improve everyone's experience of care.

New health technology is improving how people can be treated and cared for, but redesigning how health systems work to best support patients remains exceptionally hard. Many services remain siloed, with poor data sharing, systems that don't talk to each other, or clunky digital products. Transformation can be held back by institutional norms, short-term decision making or change fatigue.

We work with health and care providers and across systems to change their ways of working, ultimately achieving the full promise of digital and improving people's outcomes.

What we do:

1. We build the digital capability of healthcare organisations, and build new digital ways of working to improve services and reduce risk.

2. We help redesign healthcare system and provider operating models to deliver better outcomes for patients.

3. We coach healthcare leaders, providing them with the knowledge and experience to deliver transformational digitally-enabled change.

4. We co-design new digital healthcare products and services in complex multi-stakeholder contexts.

Independent Healthcare Providers Network





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Matt Harrington Director matt@public.digital

RLDatix

For over 20 years, RLDatix has championed safety as our driving force. We are the only organisation integrating data across risk, safety, compliance, and workforce management to provide decision-makers with the critical insights they need to enhance care quality and improve patient outcomes. This approach, which prioritises safety and outcomes for patients, workforces and organisations alike, is connected health and care operations.

Trusted by thousands of health and care organisations worldwide, we empower them to focus on what matters most: delivering efficient, patient-centred care. Together, we can create a brighter future where meaningful data insights lead to safer health and care for all.

Visit rldatix.com to learn more.



RLDATIX



Paul Scandrett Director of Healthcare paul.scandrett@rldatix.com



Jonathan Newsham Head of Independent Healthcare and Partnership Jonathan.newsham@rldatix. com

Skills for Health

For more than 20 years, Skills for Health has been the trusted partner for healthcare providers across the UK, delivering unparalleled expertise in workforce development and organisational excellence. As the UK's Sector Skills Council for health, our roots give us a deep understanding of the unique challenges faced by the independent healthcare sector.

We offer tailored solutions that drive success for better patient outcomes, having collaborated with thousands of NHS and independent healthcare providers to support them with;

- Workforce development and modelling, including service role design and scenario planning.
- High quality eLearning courses, that deliver on statutory and mandatory training and compliance needs.
- Leadership and organisational development, offering senior leadership support with long- and short-term objectives.
- Developing a diverse range of competency and capabilities frameworks, countless National Occupational Standards and apprenticeship standards.
- Data driven insights guided by workforce research.

As the creators of the nationally recognised Core Skills Training Framework® and Six Steps Methodology to Integrated Workforce Planning[®], we are uniquely positioned to support your organisation in achieving its strategic goals.

Independent Healthcare Providers Network

Skills for Health



Jonathon Czul Managing Director jonathon.czul@wdtrust.org.uk

WTW

At WTW, we move beyond the conventional role of an insurance broker to be your partner in strategically managing risk. We continually evolve to meet the changing needs of the healthcare industry, delivering solutions that address both current and emerging risks. Our expertise spans critical areas including, but not limited to, patient safety, clinical risk management, workforce risk, digital transformation, medical malpractice, third-party liability, ESG, asset and revenue protection - all to help you build resilience and operational excellence.

As part of our ongoing commitment to patient safety, our team includes a Clinical Risk Consultant – a qualified doctor with a background in orthopaedic surgery and clinical governance. Their medical expertise and advocacy help our clients maintain the highest standards of care, improve their clinical risk profile and effectively communicate these exposures during the insurance placement process.

Our multi-disciplinary team, supported by robust analytics and data-driven insight, deliver comprehensive and cost-effective insurance protection. Our proactive approach to risk management enables providers to effectively target risk management investment, promoting patient safety, optimising resource allocation and building long-term growth and resilience.





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